

# AGENDA

**Meeting:** MALMESBURY AREA BOARD  
**Place:** Crudwell Village Hall and Recreation Ground  
**Date:** Wednesday 7 September 2016  
**Time:** 7.00 pm

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Including the Parishes of Ashton Keynes, Brinkworth, Brokenborough, Charlton, Crudwell, Dauntsey, Easton Grey, Great Somerford, Hankerton, Lea & Cleverton, Leigh, Little Somerford, Luckington, Malmesbury, Minety, Norton & Foxley, Oaksey, Sherston, Sopworth and St Paul Malmesbury Without

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**The area board welcomes and invites contributions from members of the public. The Chairman will try to ensure that everyone who wishes to speak will have the opportunity to do so.**

If you have any requirements that would make your attendance at the meeting easier, please contact your Democratic Services Officer.

**Networking opportunities will be available from 6.30 pm.**

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Please direct any enquiries on this agenda to Jade Urbanski (Democratic Services Officer), on 01225 718063 or email: [jade.urbanski@wiltshire.gov.uk](mailto:jade.urbanski@wiltshire.gov.uk)

All the papers connected with this meeting are available on the Council's website at [www.wiltshire.gov.uk](http://www.wiltshire.gov.uk)

Press enquiries to Communications, on 01225 713114 / 713115.

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## Wiltshire Councillors

Cllr John Thomson (Chairman)  
Cllr Simon Killane (Vice Chairman)

Cllr Chuck Berry  
Cllr Toby Sturgis

## **RECORDING AND BROADCASTING NOTIFICATION**

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If you have any queries please contact Democratic Services using the contact details above.

	<b>Time</b>
<p>1     <b>Chairman's Welcome and Introductions</b></p> <p>The Chairman will welcome those present to the meeting.</p>	<b>7.00 pm</b>
<p>2     <b>Apologies for Absence</b></p>	
<p>3     <b>Minutes</b> (<i>Pages 1 - 6</i>)</p> <p>To approve and sign as a correct record the minutes of the meeting held on 6 July 2016.</p>	
<p>4     <b>Declarations of Interest</b></p> <p>To receive any declarations of disclosable interests or dispensations granted by the Standards Committee.</p>	
<p>5     <b>Chairman's Announcements</b> (<i>Pages 7 - 12</i>)</p> <p>The Chairman will provide information about:</p> <ul style="list-style-type: none"> <li>• Wiltshire Online Programme – Extension of the Basic Broadband</li> <li>• Mental Health Awareness</li> <li>• Budget Events</li> </ul>	<b>7.05 pm</b>
<p>6     <b>Local Youth Network Update</b> (<i>Pages 13 - 14</i>)</p> <p>To receive an update on the Local Youth Network (LYN).</p>	<b>7:10pm</b>
<p>7     <b>Community Policing Update</b></p> <p>To receive an update on Community Policing issues.</p>	<b>7:20pm</b>
<p>8     <b>Community Transport Update</b></p> <p>The Area Board will receive update on the work undertaken by the following groups:</p> <p>Ray Sanderson – Malmesbury &amp; District Community Transport  Chris Blount – Malmesbury LINK Scheme  Sheila Wade – Dauntsey Vale LINK Scheme  Lisa Hepworth - SMILES</p>	<b>7:40pm</b>
<p>9     <b>Partner Updates</b> (<i>Pages 15 - 20</i>)</p> <p>To receive updates from the following partners:</p>	<b>7:50pm</b>

- a. Wiltshire Police
  - b. Wiltshire Fire and Rescue Service
  - c. Healthwatch Wiltshire
  - d. Wiltshire Clinical Commissioning Group (CCG)
  - e. Malmesbury and the Villages Community Area Partnership (MVCAP)
  - f. Riverside Centre
  - g. Town and Parish Councils
- 10    **Annual Update From Community Engagement Manager**    **8:00pm**  
*(Pages 21 - 24)*
- An update will be provided by Ollie Phipps, Community Engagement Manager (CEM) for the Malmesbury community area.
- 11    **Big Pledge - Road to Rio** *(Pages 25 - 28)*    **8:10pm**
- To receive an update regarding the Road to Rio challenge.
- 12    **Area Board Funding** *(Pages 29 - 32)*    **8:20pm**
- Councillors will be asked to consider the Community Area Grants report and make recommendations on the applications received:
- Malmesbury Bowls & Social Club - £3900  
 Sherston Parish Footpath Group - £500  
 Malmesbury Concert Band - £225  
 Malmesbury Community Choir - £245
- The Area Board will also receive an update on the recent Sherston Viking Event.
- 13    **Urgent items**    **8:30pm**
- Any other items of business which the Chairman agrees to consider as a matter of urgency.
- 14    **Evaluation and Close**
- The next meeting of the Malmesbury Area Board will be:

**Future Meeting Date**

Wednesday, 9 November 2016  
 7.00 pm  
 Malmesbury Town Hall

2.1.

2.2.





# MINUTES

**Meeting:** MALMESBURY AREA BOARD  
**Place:** The Activity Zone, Bremilham Rd, Malmesbury, SN16 0DQ  
**Date:** 6 July 2016  
**Start Time:** 7.00 pm  
**Finish Time:** 7.38 pm

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Please direct any enquiries on these minutes to:

Will Oulton (Senior Democratic Services Officer) 01225 713935, Tel: 01225 713935 or (e-mail) [william.oulton@wiltshire.gov.uk](mailto:william.oulton@wiltshire.gov.uk)

Papers available on the Council's website at [www.wiltshire.gov.uk](http://www.wiltshire.gov.uk)

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## **In Attendance:**

### **Wiltshire Councillors**

Cllr John Thomson (Chairman), Cllr Simon Killane (Vice Chairman), Cllr Chuck Berry and Cllr Toby Sturgis

### **Wiltshire Council Officers**

Richard Williams – Locality Youth Facilitator  
William Oulton – Senior Democratic Services Officer  
Ollie Phipps – Community Engagement Manager

### **Town and Parish Councillors**

Crudwlell Parish Council  
Malmesbury Parish Council  
Oaksey Parish Council  
St Paul Malmesbury Without Parish Council

### **Partners**

Wiltshire Police

**Total in attendance: 22**

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<u>Agenda Item No.</u>	<u>Summary of Issues Discussed and Decision</u>
45	<p><u>Election of Chairman</u></p> <p>William Oulton, Senior Democratic Services Officer, sought nominations and it was;</p> <p><b>Resolved</b></p> <p><b>To elect Cllr John Thomson as Chairman of Malmesbury Area Board for the 2016/17 municipal year</b></p>
46	<p><u>Election of a Vice-Chairman</u></p> <p>The Chairman sought nominations and it was;</p> <p><b>Resolved</b></p> <p><b>To elect Cllr Simon Killane as Vice-Chairman of Malmesbury Area Board for the 2016/17 municipal year</b></p>
47	<p><u>Chairman's Welcome and Introductions</u></p> <p>The Chairman welcomed all to the meeting. He thanked all for their efforts in arranging a successful community fair, and thanked Oliver Phipps and Eleanor Black for their efforts.</p>
48	<p><u>Apologies for Absence</u></p> <p>There were no apologies for absence.</p>
49	<p><u>Minutes</u></p> <p><b>The minutes of the meeting held on 4 May 2016 were agreed as a correct record and signed by the Chairman.</b></p>
50	<p><u>Declarations of Interest</u></p> <p>Councillor Simon Killane declared that he would leave the room when the application from Heals for Local Youth Network Funding was discussed.</p>
51	<p><u>Chairman's Announcements</u></p> <p>The Chairman drew the meeting's attention to the following announcements:</p> <ul style="list-style-type: none"> <li>a) Groundwork and Tesco 'Bags of Help' funding</li> <li>b) Your Care Your Support Website</li> </ul>



	<p>c) Carers in Wiltshire Joint Strategy</p> <p>d) Wiltshire Online Strategy</p>
52	<p><u>Election of Representatives to Outside Bodies</u></p> <p>Will Oulton presented the report which sought approval for the appointment of representatives to Outside Bodies, and to reconstitute and appoint to Working Groups for the year 2016/17.</p> <p>It was noted that there were no changes proposed, and the meeting;</p> <p><b>Resolved</b></p> <p><b>a. To appoint Councillor representatives to Outside Bodies as set out at Appendix A;</b></p> <p><b>b. To reconstitute and appoint to the Working Group(s) as set out in Appendix B; and</b></p> <p><b>c. To note the Terms of Reference for the Working Group(s), as set out in Appendix C.</b></p>
53	<p><u>Partner Updates</u></p> <p>The Chairman drew the meeting's attention to the written updates in the pack, and invited an further updates from partners present.</p> <p>In response to a question from St Pauls Without Parish Council, Inspector Connors stated that, whilst resources were a consideration, he would investigate the opportunities available to reduce speeding in the area.</p>
54	<p><u>Local Youth Network Update and Applications for Youth Funding</u></p> <p>A member of the Local Youth Network presented a report which asked the Area Board to consider the applications for funding together with the recommendations of the Local Youth Network (LYN) Management Group.</p> <p>Representatives from some of the organisations applying were in attendance to present more information to support their applications. The organisations applying for funding were HEALS, Brinkworth Board Gaming Group, The Last Baguette Theatre Company and Malmebury Town Council on behalf of the St Aldhelm's Fair.</p> <p>Prior to the consideration and vote regarding the application from the HEALS</p>

	<p>Group, Councillor Simon Killane stated that whilst as an elected member he would always make any decision with an open mind and only on the facts before him, he had elected not to participate in the discussion and decision regarding the grant application from HEALS to ensure that members of the public did not misconstrue his participation as being affected by bias.</p> <p>Councillor Killane then left the meeting room.</p> <p>The Committee discussed the application and heard from members of the public, representatives of the applicants and officers.</p> <p>The meeting noted that the estimated costs of the project had been reduced; noting that the original LYN recommendation had been for 50% of the original estimated cost.</p> <p>Following a short debate, the meeting;</p> <p><b>Resolved</b></p> <p><b>To award HEALs, for the Wills Friends Pilot, £1285.50 subject to 50% match funding being secured, and that a representative of Wiltshire Council is able to visit the project when it is operational.</b></p> <p>Following the vote, Councillor Killane returned to the meeting.</p> <p>Following a short debate, the meeting;</p> <p><b>Resolved</b></p> <p><b>To make the following awards:</b></p> <ul style="list-style-type: none"> <li><b>a) Malmesbury Town - Council St Aldhelm's Fair - £250</b></li> <li><b>b) Brinkworth Board Gaming Group - £250</b></li> <li><b>c) The Last Baguette Theatre Company - £600</b></li> </ul>
55	<p><u>Community Area Transport Group</u></p> <p>The Chairman referred to the list of Community Area Transport Group recommendations from the meeting held on 14 June 2016 as presented within the agenda pack.</p> <p>The Chairman also invited members of the public to bring any additional issues to the next meeting of the CATG.</p>

	<p><b>Resolved</b></p> <p><b>To note the recommendations of the CATG and the following top priorities:</b></p> <ol style="list-style-type: none"> <li><b>1. Issue 3963 Holloway / Wychurch Hill Virtual Footway / Waiting Restrictions</b></li> <li><b>2. Issue 4042 Church Street / Noble Street Sherston – HGV Jubilee Triangle</b></li> <li><b>3. Issue 4387 Corston Signing / lining on bend</b></li> <li><b>4. Issue 4561 / 4560 / 4524 B4042 Callow Hill Crossroads, Minety Safety improvements</b></li> <li><b>5. Issue 4512 Tetbury Hill Malmesbury - Replacement of School Wig Wag / Signs</b></li> </ol>
56	<p><u>Area Board Funding</u></p> <p>The Community Engagement Manager presented the applications for Community Area Grant Funding.</p> <p>Representatives of the organisations applying were in attendance to present more information to support their applications. The organisations applying for funding were Oaksey Village Hall and Crudwell Village Hall &amp; Recreation Ground.</p> <p>Following a short debate, the meeting unanimously;</p> <p><b>Resolved:</b></p> <ol style="list-style-type: none"> <li><b>1. To award Oaksey Village Hall £1,780 towards the Refurbishment of the Hall Floor.</b></li> <li><b>2. To award Crudwell Village Hall &amp; Recreation Ground £5,000 towards the Refurbishment of the Hall.</b></li> </ol>
57	<p><u>Urgent items</u></p> <p>There no urgent items.</p>
58	<p><u>Evaluation and Close</u></p> <p>It was noted that the next meeting of the Malmesbury Area Board would be held on Wednesday, 07 September 2016, Crudwell Village Hall</p>

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## Chairman's Announcements

<b>Subject:</b>	<b>Wiltshire Online Programme – Extension of the Basic Broadband Commitment Scheme</b>
<b>Weblink:</b>	<a href="http://www.wiltshireonline.org">http://www.wiltshireonline.org</a>

### ***What is the Basic Broadband Commitment scheme?***

This scheme has been designed to provide support to the homes and businesses that are unable to receive broadband speeds in excess of 2 megabits per second (Mbps) and who will not be benefitting from the superfast broadband rollout. The scheme was previously referred to as the Universal Service Commitment (USC).

### ***Who is eligible for the scheme?***

Residents who are unable to receive a service of more than 2Mbps and who are not benefitting from the Wiltshire Online superfast broadband rollout programme are eligible to apply to the scheme.

### ***Why is there a subsidy available?***

The subsidy is to provide support for premises which do not have access to broadband speeds of more than 2Mbps at an affordable price; 2Mbps is the minimum speed required to undertake routine activities over the internet. The basic requirement is that premises should not have to pay more than £400 over a 12 month period to access a basic broadband service; this cost represents the monthly charges, installation, hardware and activation costs. The subsidy scheme helps make basic broadband affordable by contributing towards the cost of the equipment and installation.

### ***How does the scheme work?***

Eligible residents are provided with a subsidy code which allows residents to gain access to a subsidised broadband connection, with all of the capital costs and at least part of the installation cost paid for. Residents are able to choose from a number of retail service providers and from a variety of packages to suit their budget and needs.

### ***How has the scheme altered?***

The scheme was originally launched in December 2015 in line with our contractual commitment to provide a basic broadband service via a satellite solution. However, Wiltshire Council has been working closely with BDUK since the launch of the scheme and we are pleased to advise that it has now been extended to include alternative technologies. For a list of current suppliers operating in Wiltshire please see Annexe 1.

Opening up the scheme to alternative technologies should see Wiltshire's residents being able to access a wider range of suppliers.

### ***Does the scheme work the same for wireless technologies as with satellite providers?***

Yes, the subsidy code can be used in exactly the same way with a wireless provider; the subsidy is used to fund the installation and equipment costs the same as with a satellite solution.

The one difference with the wireless technology is that it can be designed to serve multiple premises and could lend itself to a community based solution.

# **Chairman's Announcements**

## ***How do residents apply for the scheme?***

Information about the scheme, including a list of participating providers and an online application form, can be found on the Basic Broadband Commitment pages on the Wiltshire Online website: [www.wiltshireonline.org](http://www.wiltshireonline.org)

## ***Who do I contact if I have any queries about the scheme?***

The Wiltshire Online website ([www.wiltshireonline.org](http://www.wiltshireonline.org)) is intended to be the first port of call for information. However, for specific queries, there is a dedicated email address which is [broadband@wiltshire.gov.uk](mailto:broadband@wiltshire.gov.uk)

## **Annexe 1**

The following is a list of providers who are currently participating in the Basic Broadband Commitment scheme in Wiltshire:

### **Wireless Providers:**

Wessex Internet - <https://www.wessexinternet.com/>

### **Satellite Providers:**

Avonline - [www.avonlinebroadband.com/](http://www.avonlinebroadband.com/)

Bentley Walker - <http://toowayinfo.bentleywalker.com/bduk/>

Broadband Wherever - [www.broadbandwherever.net/home](http://www.broadbandwherever.net/home)

Corsat - [www.corsat.co.uk/bduk/](http://www.corsat.co.uk/bduk/)

Digiweb - [www.digiweb.com/satellite/](http://www.digiweb.com/satellite/)

Europasat - [www.europasat.com/](http://www.europasat.com/)

ibub Communications - <http://www.ibub.co.uk/satellitescheme/>

Not Spot Broadband - <http://notspotbroadband.com/grant-schemes/>

Prime Satellite Broadband - <http://www.primesatellitebroadband.com/>

Primetech - [www.primetech-bduk.co.uk](http://www.primetech-bduk.co.uk)

Rural Broadband - [www.ruralbroadband.co.uk/](http://www.ruralbroadband.co.uk/)

Satellite Internet - [www.satelliteinternet.co.uk/](http://www.satelliteinternet.co.uk/)

# Chairman's Announcements

<b>Subject:</b>	<b>Mental Health Awareness Raising</b>
<b>Officer Contact Details:</b>	<b>Karen Spence (Public Health Specialist) <a href="mailto:karen.spence@wiltshire.gov.uk">karen.spence@wiltshire.gov.uk</a></b>



The Public Health team at Wiltshire Council have developed some tools to help raise awareness of mental health both in the workplace and in communities.

We are able to offer (to Area Boards and other community groups) a session which is ideally about 90 minutes long (but can be tailored to provide a session of about 50 minutes if timings do not allow the full package to be delivered).

The session takes inspiration in its approach and ethos from the extremely successful Alzheimers' Society 'Dementia Friends' programme and is designed to deliver community awareness raising, increase understanding and reduce stigma and discrimination.

The session itself is interactive and suitable for both professionals and members of the public. It involves some group activities and video clips as well as information about mental health and how to keep yourself well. It focusses strongly on how to improve and maintain wellbeing and mental health and uses tools like the Five Ways to Wellbeing <http://www.neweconomics.org/projects/entry/five-ways-to-well-being>

Sessions held to date (including Health and Wellbeing Board, Health Select Committee and Westbury Area Board) have been extremely well received and have generated some healthy debate about promoting mental and emotional wellbeing.

The Public Health team is now in the process of rolling this session out more widely to include:

- Training key members of staff to deliver the sessions (e.g. Health Trainers, volunteers)
- Delivering the session within Wiltshire Council for staff members
- Publicising the sessions for wider dissemination
- Engaging with local voluntary and community sector organisations such as Mind to explore the option of offering the opportunity for their staff/volunteers to receive training and deliver the session
- Producing a toolkit to run alongside the training (or to stand alone) which will be available from September 2016.

# **Chairman's Announcements**

For further information about the awareness raising package, please contact [karen.spence@wiltshire.gov.uk](mailto:karen.spence@wiltshire.gov.uk) or telephone 01225 713094

## **Some local and national links to sources of help:**

### **National**

SANE Helpline [http://www.sane.org.uk/what\\_we\\_do/support/helpline](http://www.sane.org.uk/what_we_do/support/helpline)

Rethink <https://www.rethink.org/about-us/our-mental-health-advice/crisis-contacts>

Time to Change <http://www.time-to-change.org.uk/mental-health-and-stigma/help-and-support>

Depression UK [http://www.depressionuk.org/national\\_links.shtml](http://www.depressionuk.org/national_links.shtml)

Samaritans: telephone 116 123 or email [jo@samaritans.org](mailto:jo@samaritans.org)

### **Local**

Your own GP (who can refer on to mental health providers where mental ill health requires treatment)

Wiltshire IAPT – wide variety of group and 1:1 sessions  
<https://iapt-wilts.awp.nhs.uk/all-courses/browse-wiltshire-courses/>

Wiltshire MIND – counselling and group sessions plus other services  
<http://www.wiltshiremind.co.uk/>

Wiltshire Health Trainers  
<http://www.wiltshire.gov.uk/healthandsocialcare/publichealthwilts/healthtrainers.htm>

Other community based services

Revival (rape and sexual abuse support)

Soundwell (music therapy)

Richmond Fellowship (employment/vocational support)

Advocacy services

WSUN Service user engagement and support <http://wsun.co.uk/>



# Helping Wiltshire Council meet the challenges ahead

## Invitation to voice your views at interactive public meetings

Wiltshire Council is hosting a series of interactive meetings to discuss the challenges ahead.

The council currently spends £900 million each year on more than 350 services. The changing demographics, the continuing reduction in funding from central government and changes to the way future government funding might be provided mean further savings need to be found.

Working with local communities helping them to do more for themselves is one solution and we welcome your ideas on what more we can do together.

Our priorities continue to be supporting those who are most vulnerable in our communities, as well as taking action to boost the local economy, safeguard and create jobs and to build even stronger communities.

The council's cabinet members will be attending the meetings and look forward to hearing your views and suggestions.

We hope you are able to attend one of the meetings below and it would be helpful if you could please confirm your attendance by emailing:  
[events@wiltshire.gov.uk](mailto:events@wiltshire.gov.uk)

### Meeting schedule

Date	Location	Venue	Time	
26 September	Chippenham	Monkton Park	5.30pm	Refreshments available
27 September	Devizes	Corn Exchange	5.30pm	Refreshments available
28 September	Salisbury	City Hall	5.30pm	Refreshments available
29 September	Trowbridge	Atrium, County Hall	5.30pm	Refreshments available



**Report to** Malmesbury Area Board  
**Date of meeting** 7.9.16  
**Title of report** Youth Grant Funding

**Purpose of the Report:**

To note items listed under point five of this report.

**1. Background**

The recommendation from the LYN Management Group has been made in accordance with the following guidelines:

- Leaders guidance for Community Area Boards on Positive Activities for Young People
- Positive Activities for Young People local Youth Network Terms of Reference
- Positive Activities Toolkit for Community Area Boards

Young people have considered this application and identified it as a priority for Area Board funding.

**2. Main Considerations**

- 2.1. Councillors will need to be satisfied that Youth Grant Funding awarded in the 2016/2017 year are made to projects that can realistically proceed within a year of it being awarded.
- 2.2. Councillors will need to decide and be assured that young people and the community will benefit from the funding being awarded and the project/positive activity proceeding. The application should meet the identified needs, priorities and outcomes for young people in the areas, as identified in the LYN Needs Assessment and Strategic Plan.
- 2.3. Councillors will need to ensure measures have been taken in relation to safeguarding children and young people.
- 2.4. Councillors will need to ensure that young people have been central to each stage of this Youth Grant Funding application.

**3. Environmental & Community Implications**

Youth Grant Funding will contribute to the continuance and/or improvement of cultural, social and community activity and wellbeing in the community area, the extent of which will be dependent upon the individual project.

**4. Financial Implications**

Financial provision had been made to cover this expenditure

- 4.1. Malmesbury Area Board was allocated £23,010 for 2016/17.
- 4.2. The Malmesbury Area Board Youth Funding balance for 2016/17 is £17,230.
- 4.3. All decisions must fall within the Youth Funding allocated to Malmesbury Area Board.

## **5. LYN report**

5.1 The possibility of developing Mobile provision around the community area has been identified by the Local Youth Network Management Group (LYNMG) as a way of meeting the social and activity needs of young people around the community area. Potential providers are being contacted to find out the feasibility of such provision.

5.2 The current members of the LYNMG are looking to build the group's membership, and aim to invite representatives from local youth organisations to nominate young representatives. The LYN is currently mapping and checking its list of relevant providers, and from this all local organisations will be contacted inviting them to nominate young people as representatives to sit on the LYN.

5.3 The LYN aims to review the current Needs assessment and Wider Local Youth Network with a view to identifying any gaps or areas of need that can be developed in relation to this. This will inform the goals set by the LYNMG and the work of the Locality Youth Facilitator in support of this.

## **6. Legal Implications**

There are no specific legal implications related to this report.

## **7. Human Resources Implications**

There are no specific human resources implications related to this report.

## **8. Equality and Inclusion Implications**

Ensuring that Community Area Boards and LYNs fully consider the equality impacts of their decisions in designing local positive activities for young people is essential to meeting the Council's Public Sector Equality Duty.

## **9. Safeguarding Implications**

The Area Board has ensured that the necessary policies and procedures are in place to safeguard children and young people. The Locality Youth Facilitator has assessed this application and agreed it meets safeguarding requirements.

## **10. Applications for consideration**

There are no current applications for funding to consider.

No unpublished documents have been relied upon in the preparation of this report

### **Report Author**

Name, Richard Williams Locality Youth Facilitator  
Email: Richard.williams@wiltshire.gov.uk



## Area Board Update - August 2016

Healthwatch Wiltshire is a local independent organisation which exists to speak up for people on health and care. If you have used a service recently then we would like to hear from you. We use what people tell us when we meet with the commissioners and providers of services to make sure that they take account of your views and experiences.

### Raising a concern or making a complaint about a social care service We want to hear from you!

Have you made a complaint about a local social care service in the last months? We want to hear from local people about their experiences of making a complaint of raising a concern about a social care service. This includes care homes, care agencies, day care services or care received in your home (domiciliary care or help to live at home). We will write a report that reflects what people have said and will share it with local providers and Wiltshire Council. All experiences will remain anonymous and no personal details will be shared. If you would like to share your experiences please contact us. This is the second stage of our work on complaints. For our first report on NHS complaints, see our website link [www.healthwatchwiltshire.co.uk/reports-publications](http://www.healthwatchwiltshire.co.uk/reports-publications).

### Feedback on Your Care Your Support Wiltshire

The website aims to be the 'go to place' for information about health and care, and includes a directory of local support services, groups and societies. Recently a group of people with learning difficulties gave us their feedback about the home page and site navigation, whether it was easy to search and find the information that they were looking for. The group from Wiltshire people 1st said that a bright and colourful site makes them feel happy, the pictures and subjects they represent match up, but there isn't enough local information to help make decisions about housing. There is good information about sensory loss, and Easy Read information should be very prominent.



[www.yourcareyoursupportwiltshire.org.uk](http://www.yourcareyoursupportwiltshire.org.uk)

As a result we have slowed down the picture rotation speed at the top of the home page, changed the safeguarding image, and are working hard to convert the Easy Read documents into web pages. Work continues to match up search results to search terms and keywords that people use regularly.

**Would you like to get involved?** We welcome your feedback on the website as your chance to help build a really useful health and social care website fit for Wiltshire people.

#### Contact us:

Tel 01225 434218

[info@healthwatchwiltshire.co.uk](mailto:info@healthwatchwiltshire.co.uk)

[www.healthwatchwiltshire.co.uk](http://www.healthwatchwiltshire.co.uk)



## Annual Event

**Sharing Experiences of  
Mental Health in Wiltshire**

**Save the Date**  
1st November 2016

More details to follow  
Register your interest at  
[info@healthwatchwiltshire.co.uk](mailto:info@healthwatchwiltshire.co.uk)





July 2016

Today's NHS – it's a challenging time

The good news is that as a nation we are living longer – but what impact does our ageing population have on the amount of money we have available to spend on healthcare?

With increasing costs of medicines and treatments, and a national shortage of GPs and other health professionals working in the health sector, the NHS is currently facing one of its biggest challenges.

In Wiltshire we are definitely living longer, but not all of us are living well in our older years. A significant proportion of our annual budget is spent helping older people and people with a combination of lots of conditions like Diabetes and COPD to live well. In Wiltshire, over 22% of our population is aged over 65 - and 75,000 of us are living with long term health conditions.

# Our challenges

**Future cuts**

- Annual funding is less than needed to meet demand
- Impact of cuts to social care services
- £100million funding gap across Wiltshire, BANES and Swindon for 2017

**Long term conditions (LTC)**

- Over 75,000 people in Wiltshire live with an LTC
- 50% of all GP appointments are for people with a LTC
- 70% of the total days spent in hospital beds are for LTCs
- 70% of hospital and primary care budgets are used to care for people with LTC

WILTSHIRE CCG

**An ageing population**

- Wiltshire's population over 480,000
- 22% over 65 years old
- 3% over 85 year old

**Increasing costs**

- People are living longer but with one or more health conditions
- Cost of treatments rising
- Growing population
- Increase in public expectations
- Requirement for a 7-day NHS across GP practices

**Professional shortage**

- National shortage of trained professionals across health and social care including GPs, particularly in Wiltshire
- Reliance on agency workers
- Demand outstripping capacity

Dr Richard Sandford-Hill a GP at Market Lavington Surgery says: “Providing medical care for an increasingly ageing population is difficult. In my own practice a majority of my routine appointments are attended by people aged over 65, and those people often have complex long term needs”.

The NHS is used to doing as much as it can with ever-stretched budgets. The shortage of people working in social care means that together with Wiltshire Council, we’re doing our very best to make sure we can support people. And it’s not all doom and gloom – we’re making some great strides forward to make sure we can properly deal with some of the issues we are facing.

Our number one priority is to make sure that older people can get the care and treatment they need either in their own home, or as close to home as possible. Wiltshire has an overall population of over 480,000 and the geography of our county is a challenge. But by working with Wiltshire Council, using a specially-allocated budget called the Better Care Fund, our GPs have established new ways of supporting people to receive care, stay independent and keep well without having to go into hospital. We’re making a real difference to the lives of people in the Wiltshire by tackling head-on issues such as social isolation which can have a big impact on someone’s health and wellbeing.

We know that we face a tough road ahead, but by working in collaboration with our health colleague’s right across Wiltshire we can carve the right path through, and continue to give people really good health care services.

### **People asked to be mindful of drinking too much this summer**

With the holiday and festival season upon us, local residents are being asked not to drink excessive amounts of alcohol and risk damaging their health this summer.

As part of their Stay Well this Summer campaign, Wiltshire Council and NHS Wiltshire Clinical Commissioning Group are reminding people that excessive drinking in a short space of time can have lasting damaging effects.

Unit guidelines are now the same for men and women with both advised not to regularly drink more than 14 units a week, the equivalent of six pints of four percent beer or six glasses of 13 percent wine. People are encouraged not to save up their 14 units for one occasion and try to spread evenly across the week and have regular drink-free days.

People are also advised to limit the total amount of alcohol in one session, drinking more slowly and alternating with food and/or water.

The Stay Well this Summer campaign will also highlight a number of other summer-related issues over the coming months including water safety for children, safe outdoor eating and protecting yourself from excessively high temperatures.

Frances Chinemana, Wiltshire Council associate director for public health said: “We want people to have a safe, happy and healthy summer and we hope our campaign will help with that.



“People will no doubt have a few drinks over the summer, especially if they go on holiday or attend one of the many festivals that take place, but we just want to gently remind people that drinking too much in a short space of time can have a negative knock-on effect to their health.”

Dr Peter Jenkins, Chair of NHS Wiltshire CCG, said: “Most people enjoy a sensible social drink without it having any negative effect but at times lots of people will go out for a good time and have a few more drinks than they’re used to.

“Drinking more than the recommended limit is a habit that we can all fall into easily but drinking just a little too much alcohol puts people at greater risk of developing serious illnesses including heart disease, stroke and cancer.

“That’s why we’re urging everyone to take a sober look at their drinking over the summer and resolve to drink sensibly.”

For more information, people should visit [www.wiltshire.gov.uk//drugalcoholmisuse](http://www.wiltshire.gov.uk//drugalcoholmisuse)

### **Simon Truelove – Interim Accountable Officer of Wiltshire CCG**



Simon Truelove, the CCG’s Chief Financial Officer and Deputy Chief Officer has become interim Accountable Officer.

Deborah Fielding, who was the Accountable Officer at Wiltshire Clinical Commissioning Group, stepped down from her role at the end of June.

Simon will be in post until a replacement is appointed.



<b>Report to</b>	Malmesbury Area Board
<b>Date of Meeting</b>	07/09/2016
<b>Title of Report</b>	Annual Review

**Purpose of the report:** An opportunity to update at the Area Board on successes and priorities at a community level over the last 12 months.

**Successes of 2015/16.**

**Young People & Children**

- Bring new Wiltshire Council sports activities to the north of the county, such as Fun in the Sun, Sherston, Crudwell & Minety.
- Young people’s sports programme delivered in every parish summer 2016 funded by the LYN
- Address the provision and support for youth unemployment, apprenticeships and training and transport to access it – promotion of Wiltshire Council apprenticeship scheme.
- £25,319 invested in 16 youth projects through the Local Youth Network, with total project value of £66,840.
- Representing a leverage of £2.60 for every £1 of funding invested through the Youth Grant Scheme.

**Community Safety**

- Strong partnership working with Wiltshire Police, Dorset & Wiltshire Fire Service, Healthwatch Wiltshire and a wide range of community and voluntary groups.
- Continued support for the Safe Places group whose work has developed to include most of the Malmesbury High Street shops and all but two rural public houses. Plus two successful promotional events to raise awareness of the scheme.
- Rolling out ICE cards to for people to have on them for emergencies.

**Culture**

- The Health and Wellbeing Centre, Riverside Community Centre, programme discussions have included looking at increasing access to local events for those in rural communities who are socially isolated and the Community Area Partnership is supporting this work.
- Arts Council funding is being sought for a community wide arts project, after a

month of community consultation developed the Arts Options Plan linked into the Riverside Community Centre.

- Community Grant funding will help the museum to restore and display the Malmesbury Coin Hoard and produce interactive displays.
- Community Grant funding has also supported local drama workshops, and improvements to village hall facilities ensure the rural areas in the community can continue to provide safe spaces for community to come together.
- Our community matters blogsite is a well-used resource to promote upcoming community events and showcase how they went with news stories and photos after, documenting the great efforts local communities go to.

### **Economy**

- Malmesbury Town Team have been form to increase the towns economy through supporting local businesses, implementing a town guide, weekly farmers market and to encourage visitors and shoppers to visit Malmesbury two hours' free parking has been introduced in the Station Road car park. Through section 106 funds now held at Area Board level.

### **Environment & Housing**

- The community wanted to ensure high environmental standards in new housing developments and surrounding green spaces. The Malmesbury Neighbourhood Plan has now been approved at referendum reflecting local views and needs.
- Greensquare now also has a presence in the community hub to provide housing advice and general support.
- Local housing providers such as Persimmon, are working closely with the community through the Community Engagement Manager and locally elected members.

### **Health & Wellbeing**

- To encourage greater access to GPs – close working with GP cluster group across the community area. Trailing birthday cards health questionnaires for anyone over 75.
- Develop a directory of groups, venues and activities and engage the whole community – progressed in partnership with Healthwatch Wiltshire and the Your Care, Your Support online directory.
- Delivery of the Big Get Together, hosting 70 groups, and attended by over 200 people. Groups reported they had new sign ups, new volunteers, and many participated in the range of tasters and demonstrations available.

- Ongoing support to Friends of Riverside in the development of the Riverside Community Centre. Enabling the group to take ownership over the operational functions of the centre. Liaising with partners both locally and strategically to ensure the facility represents the needs of the Malmesbury Community Area.
- Working alongside Age UK & Waitrose to bring the Advice Bus to Malmesbury twice a month for six months, which started in July 2016
- Working with Abbeyfield Men's Shed to ensure local older male residents can access the provision alongside residents of the care home. This will not only support the needs of the wider community but also ensure social integration between those in the home and locals living nearby.
- New Health and Wellbeing Champion appointed to continue to meet the needs of our most vulnerable & older residents.
- New Drop In Surgery at Malmesbury Library, has a group of services offering a face to face one stop shop of information, advice and guidance. Operating on the 1<sup>st</sup> and 3<sup>rd</sup> Wednesday of every month, 2-4pm.

#### **Leisure**

- Area Board match funded Cowbridge Steering Group to help provide safe, accessible walking route from the outskirts of Malmesbury into town.
- Road to Rio campaign was launched in June for a 8 week sporting challenge, with record numbers participating from the Malmesbury Community Area.
- Closer working relationship with The Activity Zone, development of provision and share the facility for community events.

#### **Transport**

- 28 CATG issues have been resolved in the past year 2015/16. CATG continues to investment in helping to promote local road safety improvements.
- Working alongside Community First on a new scheme known as LINK 2 due to be piloted in Malmesbury.
- A new community transport group known as Smiles, have come into operation with one vehicle and are soon to purchase a second. Serving Malmesbury and the surrounding parishes.

#### **Community**

- Rolling out the 'Know Your Neighbour' Campaign, encouraging residents to talk to their neighbours re-build that community network.

- Supporting a range of events have been held to address local issues, opportunities and priorities, such as the events for older residents, Malmesbury Community Choir event, and Luckington 'Save the Village Shop'.
- Ten Clean For The Queen litter picks organised as part of the Keep Britain Tidy campaign, mobilising over 250 volunteers across the community area.
- New format for Area Board meetings introduced successfully with a focus on local networking before the business meeting itself, and showcasing local organisations and groups.
- £34,138 committed in financial year 2015/16 to 20 projects in the Malmesbury Community Area, with a total projects value of £202,238.
- Representing a leverage of £5.09 for every £1 of funding invested through the Community Area Grant Scheme.
- The local community is working together to encourage more people to volunteer and community reporters are being trained. Our Community Matters helps event promotion and local news, reaching over 700 people every week.

## Big Pledge 2016 - the 'Road to Rio'

### Summary Report

To celebrate the 2016 Olympics and Paralympics, Wiltshire Council's Big Pledge - 'Road to Rio' invited local residents to get involved in an activity challenge and improve their health and wellbeing.

Between 4 June and 29 July over **18,000** local people took part. In total participants ran, walked, swam or cycled **779,742km** over eight weeks. The challenge gave them the motivation to get moving and the chance to see what a difference exercise can have.



People signed up to take a virtual journey around the world to the 2016 host city of Rio de Janeiro. Individuals, schools and teams completed a 20 stage journey that included stops at previous host cities.

### A medal winning performance

Participants chose to complete a bronze, silver or gold distance:

Challenges	Bronze distance	Silver distance	Gold distance
Road to Rio (team only)	3000km	7000km	9281km
Running Challenge(individual only)	50km	120km	200km
Cycling Challenge (individual only)	200km	400km	600km
Swimming Challenge (individual only)	20km	35km	50km
Walking Challenge (individual only)	150km	250km	350km
Junior Sports Challenge (individual only)	80km	150km	200km
Ultimate Sports Challenge (Individual/Team)	800km	1500km	2016km

40% of the individuals taking part achieved the bronze distance or above, with 65% achieving the gold distance in their chosen challenge.

44% of the teams taking part achieved the bronze distance or above, with 41% achieving the gold distance in their chosen challenge.

31% of the schools taking part achieved the bronze distance or above, with 62% achieving the gold distance.

## Who took part?

**In total 18,211 people across Wiltshire took part**

- 887 people signed up for individual challenges
- Whilst over 1,500 others joined teams to take part:
  - There were 140 Road to Rio challenge teams (1,413 participants)
  - There were 40 Ultimate Sports Team Challenge (197 participants)
- 15,714 pupils at 47 schools took part

## Participants by challenge

Challenge	Number of participants
Cycling	118
Junior Sports challenge	66
Running	176
Swimming	84
Ultimate Sports Individual	52
Walking	391
Ultimate Sports Team	197
Road to Rio Team	1,413
<b>Total</b>	<b>2,497</b>

## Total distances covered

Challenge	Distance covered	Equivalent to (approx.):
Cycling	30,359km	London to Sydney return
Junior Sports challenge	5,978km	London to Moscow return
Running	13,956km	London to Atlanta return
Swimming	1,717km	London to Rome
Ultimate Sports Individual	28,819km	London to Montreal 5 times
Walking	62,463km	London to Rio return 3 times
Ultimate Sports Team	42,981km	Around the world
Road to Rio Team	593,469km	Around the world 15 times
<b>Total distance</b>	<b>779,742km</b>	<b>To the moon and back</b>



### How did our schools get involved?

A total of 47 schools signed up to this year's Road to Rio challenge. The schools undertook a range of activities to complete their 'journey' to Rio including incorporating 'a mile a day' into their school day.

While the programme meant that the schools taking part focussed on increasing physical activity, some also used the programme as part of their wider geography and maths lesson planning.



### What did teachers tell us?

*"We all took part in the Daily Mile- where all children and staff walked briskly/ ran a mile around the school grounds. We held a sports week and the children were able to take part in various activities."*

Churchfields Primary School, Melksham

*"We had regular assemblies to guess where we were in the world and pupils were able to have a guess and talk about the country where we currently were after each week, it also gave them incentive to keep going and reach the goal. The children are a lot more active with many now walking to school."*

Shrewton Primary School, Shrewton

*"It was a good chance to get the whole school active and fitted perfectly with the Olympic values. Pupils took part of their normal school day plus pedometers doing a variety of activities including Fencing, Swimming, Running, Sport Day, PE lessons, Tennis, Netball."*

Pewsey Primary School, Pewsey

*"The pupils have been learning about the Olympics. They have studied the history of the Olympics, the underpinning values & principles and about the different range of competitive sports. They pledged to walk at least 1 km 3 times a week prior to lessons and to undertake additional walks during playtime and lunchtimes. They have enjoyed the time together walking and talking to each other and on some mornings listening and dancing to music as they walk! This time has helped children develop their social and emotional wellbeing as they are learning to socialise in a different way than they would at lunchtime or playtime."*

The Manor School, Melksham

## How did the programme work across our Community Areas?

The Big Pledge team collated data for each community area based on Wiltshire Council's Area Board areas using the postcode of participants.

Area	Number of participants	Distance completed
Amesbury	186	59,025km
Bradford on Avon	101	23,299km
Calne	132	27,510km
Chippenham	109	30,426km
Corsham	59	35,469km
Devizes	134	41,526km
Malmesbury	58	5,646km
Marlborough	32	6,000km
Melksham	273	95,114km
Pewsey	202	75,551km
Salisbury	192	23,130km
South West Wiltshire	35	9,958km
Southern Wiltshire	44	5,713km
Tidworth	143	57,420km
Trowbridge	291	69,656km
Warminster	58	18,405km
Westbury	97	78,669km
Wootton Bassett and Cricklade	83	45,718km

NB: Total number of participants outside of Wiltshire - 274

<b>Report to</b>	Malmesbury Area Board
<b>Date of Meeting</b>	07/09/2016
<b>Title of Report</b>	Community Area Grant funding

**Purpose of the report:**

To consider the applications for funding listed below

Applicant	Amount requested
<b>Applicant:</b> Malmesbury Bowls & Social Club <b>Project Title:</b> New Kitchen for Bowls Club  <a href="#">View full application</a>	£3900.00
<b>Applicant:</b> Sherston Parish Footpath Group <b>Project Title:</b> Sherston Footpath Group replacement of broken stiles  <a href="#">View full application</a>	£500.00
<b>Applicant:</b> Malmesbury Concert Band <b>Project Title:</b> Malmesbury Concert Band Music Stand Lights  <a href="#">View full application</a>	£225.00
<b>Applicant:</b> Malmesbury Community Choir <b>Project Title:</b> Malmesbury Community Choir Conductors Podium  <a href="#">View full application</a>	£245.00

**1. Background**

Area Boards have authority to approve Area Grants under powers delegated to them. Under the Scheme of Delegation Area Boards must adhere to the [Area Board Grants Guidance](#)

[The funding criteria and application forms](#) are available on the council's website.

**2. Main Considerations**

2.1. Councillors will need to be satisfied that funding awarded in the 2015/2016 year is made to projects that can realistically proceed within a year of it being awarded.

2.2. Councillors must ensure that the distribution of funding is in accordance with the Scheme of Delegation to Area Boards.

2.3. Councillors will need to be satisfied that the applications meet the Community Area Board grants criteria.

### 3. Environmental & Community Implications

Grant Funding will contribute to the continuance and/or improvement of cultural, social and community activity and wellbeing in the community area, the extent of which will be dependent upon the individual project.

### 4. Financial Implications

Financial provision had been made to cover this expenditure.

### 5. Legal Implications

There are no specific legal implications related to this report.

### 6. Human Resources Implications

There are no specific human resources implications related to this report.

### 7. Equality and Inclusion Implications

Community Area Boards must fully consider the equality impacts of their decisions in order to meet the Council's Public Sector Equality Duty.

Community Area Grants will give local community and voluntary groups, Town and Parish Council's equal opportunity to receive funding towards community based projects and schemes, where they meet the funding criteria.

### 8. Safeguarding Implications

The Area Board has ensured that the necessary policies and procedures are in place to safeguard children, young people and vulnerable adults.

### 9. Applications for consideration

Application ID	Applicant	Project Proposal	Requested
<a href="#">1842</a>	Malmesbury Bowls & Social Club	New Kitchen for Bowls Club	£3900.00
<p><b>Project Description:</b> Replacement of old and unsafe units and equipment in kitchen of Malmesbury Bowls and Social Club</p> <p><b>Input from Community Engagement Manager:</b> Renovation of community facilities are important to the longevity of the resources available for community benefit. The Malmesbury Bowls and Social club is a well used resource both for sport and social occasions. Upgrading the kitchen will ensure it meets the health and safety requirements of a commercial kitchen along with improving the ongoing usage for events and matches. The group have obtained match funding from their reserves and are asking Area Board for 50% of the overall cost.</p> <p><b>Proposal</b> That the Area Board determines the application.</p>			

Application ID	Applicant	Project Proposal	Requested
<a href="#">2057</a>	Sherston Parish Footpath Group	Sherston Footpath Group replacement of broken stiles	£500.00
<p><b>Project Description:</b>            Sherston is an active walking area and the footpath group supported by the Parish Council have produced a booklet and website covering several walks. This helps walkers and also bring customers to local businesses. However a number of stiles are unsafe and need replacing ideally with kissing gates. We are seeking matching funding. We have the full support of the Parish Council.</p> <p><b>Input from Community Engagement Manager:</b>            This is a fantastic community led walking group who are endeavouring to improve the walking routes around the village for local benefit. They have contributed considerable time and effort to put a plan together for these routes and finding skilled locals willing to volunteer their time towards the project along side community donations. It is incredible important to restore and maintain these paths to ensure we can offer people a range of free walking activities to improve the health and wellbeing of the community.</p>			
<p><b>Proposal</b>            That the Area Board determines the application.</p>			

Application ID	Applicant	Project Proposal	Requested
<a href="#">2046</a>	Malmesbury Concert Band	Malmesbury Concert Band Music Stand Lights	£225.00
<p><b>Project Description:</b>            The Malmesbury Concert Band has rehearsed and played in Malmesbury for over 150 years and each year we give a concert in the Town Hall. On 29 October 2016 we will again perform in the Town Hall but in a different venue the John Bowen Gallery which will require additional lighting to be able to see our music. We would like to purchase clip on stand lights to enable us to perform.</p> <p><b>Input from Community Engagement Manager:</b>            The Malmesbury Concert band is a great local community group of musicians who have worked hard to raise half the funds for these valuable additions to the group. These stand lights will enable them to play more concerts in a range of locations. Both participating and listening to live music is very beneficial to peoples wellbeing.</p>			
<p><b>Proposal</b>            That the Area Board determines the application.</p>			

Application ID	Applicant	Project Proposal	Requested
<a href="#">2051</a>	Malmesbury Community Choir	Malmesbury Community Choir Conductors Podium	£245.00
<p><b>Project Description:</b>            Malmesbury Community Choir is dedicated to giving as much musical joy to our</p>			

community as we can. We are always looking for new ways to take our singing out to places and people that might not otherwise have the opportunity to benefit from live music for example by visiting Athelstan House at Christmas 2016. We have realised we can massively expand the venues and settings we can sing in by providing our own portable podium for the conductor. This will remove the barrier of poor visibility for our 65 singers to create a high quality musical experience for our audiences wherever we may be singing.

**Input from Community Engagement Manager:**

This group of choir members work hard to constantly improve their performances and give back to the community by offer free concerts and organising events for vulnerable older people. The group are using their reserves to fund 50% of the podium and request the rest from Area Board. This podium will significantly improve performances and sight lines to the conductor.

**Proposal**

That the Area Board determines the application.

No unpublished documents have been relied upon in the preparation of this report

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